

Trend Micro™

Threat Management Services

End-to-end threat infection discovery, remediation, and management

Day-zero malware threats continue to exploit gaps in enterprise security, quietly stealing large amounts of data before being detected. To find and wipe out these threats, you need an additional security defense layer that provides visibility into where malware is hiding, enables proactive alerting, and enacts measures to contain threats and clean up your network.

Trend Micro Threat Management Services is a network security overwatch service that gives you an additional protection layer to strengthen your existing IT infrastructure against evasive malware threats. Powered by the Trend Micro Smart Protection Network™, Trend Micro Threat Management Services uncovers hidden malware threats and helps ensure the ultimate protection of your corporate assets with increased protection, greater visibility, and less management complexity. Threat Management Services is a three-tiered solution that seamlessly integrates into your existing security infrastructure and includes:

- **Threat Discovery Services**
Provides 24x7 network monitoring and detection of hidden malware infections
- **Threat Remediation Services**
Utilizes threat discovery information to provide early warning notifications and proactive threat resolution
- **Threat Lifecycle Management Services**
Combines threat monitoring, automated remediation, root-cause analysis, and expert advisory services to provide complete threat management

KEY FEATURES

24x7 Network Monitoring

- Get a complete view of network security and discover potential gaps in IT systems
- See active malware infections across your network
- Automatically detect hidden data-stealing malware before it damages sensitive corporate information

Rapid Threat Containment and Cleanup

- Get early warning notifications when malware first enters your network
- Use proactive alerts to speed response time to discovered threats
- Rely on advanced cloud-based correlation technology to detect the newest, most advanced threats
- Rapidly clean up your network with automated, pattern-free remediation
- Utilize root-cause analysis to break the infection chain and find malware entry points

Advanced Reporting

- Receive daily threat summaries to stay on top of day-to-day network operations
- Generate weekly or monthly executive reports to enhance network visibility
- Log in to an easy-to-use management portal to access real-time risk information, including business meters, threat statistics, and trends

Expert Advisory Services from Trend Micro Advisors

- Leverage Trend Micro's 20+ years of industry experience
- Get customized infection diagnosis, containment, and cleanup services from Trend Micro security advisors
- Refine company security policies and procedures through bi-annual outbreak drills
- Receive ongoing security recommendations and information, including quarterly security briefings

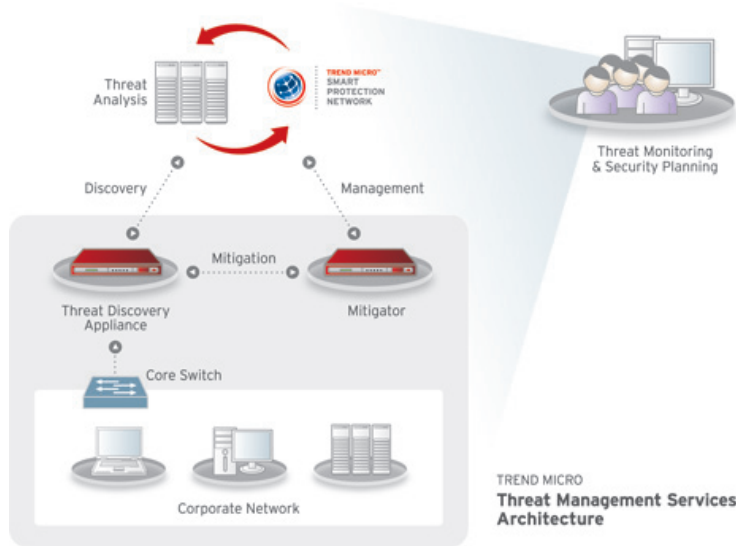
DETECTS AND PROTECTS AGAINST:

- Worms
- Bots
- Trojans
- Crimeware
- Spyware/adware
- Network exploits
- Web-based threats (web exploits, cross-site scripting)
- Email-based threats (phishing, spear-phishing)
- Disruptive applications

KEY BENEFITS

- **Increased Protection**
Closes gaps in your corporate security with comprehensive patent-pending, multi-protocol, multi-layer malware detection
- **Greater Network Visibility**
Provides a detailed view of your overall security posture with continuous threat monitoring, discovery, notifications, and reporting
- **Reduced Management Complexity**
An easy-to-use threat management portal, advanced reporting features, and proactive security planning services from Trend Micro advisors simplify threat discovery and remediation

Trend Micro Threat Management Services offers you the flexibility to select the protection level that best meets your needs with packages that build on each other, progressively reinforcing your network as you add more services. These packages work together to provide the most complete protection against dangerous security threats.



THE NEED FOR A NETWORK SECURITY OVERWATCH LAYER

Recent studies on corporate security have found:

- 100% of enterprises across all industries had undetected malware¹
- Over 70% of small to medium enterprises are at risk of a security breach²
- 57% of IT managers are not confident that their organization knows the state of every endpoint that connects to their network
- Only 29% of companies check to make sure computers are up-to-date and patched before allowing remote employees to access the network

Protection Point	Services		
	Threat Discovery	Threat Demediation	Threat Lifecycle Management
Network overwatch threat discovery	✓	✓	✓
Network security assessment reports (manual - daily/weekly)	✓	✓	✓
Proactive threat monitoring and early warning notifications		✓	✓
Threat containment and remediation advisory services		✓	✓
24x7 access to Trend Micro Threat Management Advisors		✓	✓
Automated threat remediation technology			✓
Threat infection root-cause analysis			✓
Bi-annual threat outbreak drills for best practice responses			✓
Customized threat security management plan			✓
Quarterly executive business review			✓
Annual threat landscape updates briefings			✓

¹ Source: 130 global Threat Discovery Services trials conducted by Trend Micro through August 2009. Companies had an average of 7,484 employees and included representatives from the manufacturing, government, education, financial services, retail, and healthcare industries.

² Source for all other statistics: Market Wire, December 2008.

SYSTEMS REQUIREMENTS

TDA 2.5 Virtual Appliances - VMWare

- Virtual Appliance/Software Support: VMWare ESX/ESXi server 3.5 server or later
- Processor: 4
- Memory: 4GB
- Hard Disk Space: 100GB
- Networking Interface: 3 (2 for mirroring interface and 1 for management interface)

TDA 2.5 Virtual Appliances

- Purpose-built 2U rack-mountable appliance
- Max. Throughput: 1 Gbps
- Max. Concurrent Connections: 128k
- Redundant Power
- RAID 1
- Device Failure Detection



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